

Financial Assistance Plain Language Summary

In keeping with its mission, McKenzie Health is committed to our patients and their families. As part of that commitment, McKenzie Health acknowledges the financial needs of patients and families who are unable to afford the charges associated with the cost of medical care and offer financial assistance to those who have an established need to receive medically necessary medical services. Regardless of whether an individual is eligible for Financial Assistance, emergency medical care is provided on a nondiscriminatory basis.

For patients in need of financial assistance or who experience temporary financial hardship, McKenzie Health offers several assistance and payment options, including charity, discounted care, and payment plans.

Applying for Financial Assistance

Patients wishing to apply for financial assistance may apply with supporting documentation to the Financial Counselor. The Financial Assistance Application may be found on the Hospital’s website. Alternatively, printed copies of the Hospital’s Financial Assistance Policy or its Plain Language Summary may be obtained at no extra cost by visiting or calling the Financial Counselor, any Hospital Registration area; or the Patient Accounts Office.

Calculation of Free or Discounted Care

Program	Available To	Description	How to Apply
Financial Assistance and Sliding Fee Scale	Uninsured and Insured Patients	Offers discounted and or free care to families based upon family size and income less than 250% of Federal Poverty Guideline	Complete a Financial Assistance Program Application or contact a Financial Counselor at (701) 444-8798.
Uninsured Discount	Uninsured Patients Only	Offers reduction of 35% to families based upon their uninsured status, ability to pay in full or establish payment arrangement	A discount of 35% is eligible with an established payment plan, partial payment, or paid in full.
Payment Plan Program	Uninsured and Insured Patients	Assists patients with their financial obligation by establishing payment arrangements	Contact the Financial Counselor at (701) 444-8798.

Other Assistance

You may be eligible for other government and community programs i.e. Medicaid/Healthcare marketplace plans to help cover your medical bills. Our Financial Counselors and ND Navigators partner can help you apply for these programs.

Notification

To make our patients, families and the broader community aware of the Hospital’s Financial Assistance program, the Hospital has taken several steps to widely publicize this policy including posting legible signage, making it available on our website, and development of this Plain Language Summary. If you need additional information or have questions, please contact the Financial Counselor or Customer Service at:

McKenzie Health

709 4th Ave NE
 Watford City, ND 58854
 mckenziehealth.com
 (701) 444-8798

Translated Spanish versions are available upon request.