

Implementation Plan for Needs Identified in the Community Health Needs Assessment for McKenzie County Healthcare Systems, Inc.

FY2022/2033

Covered Facilities: McKenzie County Healthcare Systems facilities

Community Health Needs Assessment: A Community Health Needs Assessment (CHNA) was performed in 2022 in collaboration with public health to determine the most pressing health needs in the Watford City, North Dakota area

Implementation Plan Goals: The Board of Directors of McKenzie County Health Systems Inc. has determined that the following health needs identified in the CHNA should be addressed through the implementation strategy noted for each need listed below:

Goal #1 Availability of Primary Care Providers

The resignation of Dr. Livermon in March of 2022 created a shortage of primary care providers in the rural health clinic. The hospital has been actively recruiting a family medicine physician to fill the vacancy. The hospital has engaged Delta Physician Search as well as Practice Match to fill the vacancy. We expect to fill this vacancy in the first quarter of 2023.

Goal #2 Availability of Specialists

During the first six months of the year, the two general surgeons providing surgical services to the hospital resigned. The hospital has retained the services of two experienced and highly qualified general surgeons replacing the two surgeons who resigned. The hospital has expanded general surgery capacity to 3+ weeks per month.

The hospital also added an ENT (ear, nose and throat) physician to our Specialty Clinic. The physician provides services to the community one week per month.

The demand for our Orthopedic Surgical services is increasing. We are considering adding an additional orthopedic surgeon to the practice.

The hospital will be opening an Obstetrics Unit and Birthing Center in December 2022. The hospital has added an Obstetrics/Gynecology physician to our group of specialists. The physician began seeing patients in November 2022.

Goal #3 Not Enough Affordable Housing

The hospital owns several properties in Watford City to provide employed staff with affordable housing. The hospital also offers excess housing units to the community at affordable rates.

Goal #4 Wellness and Disease Prevention

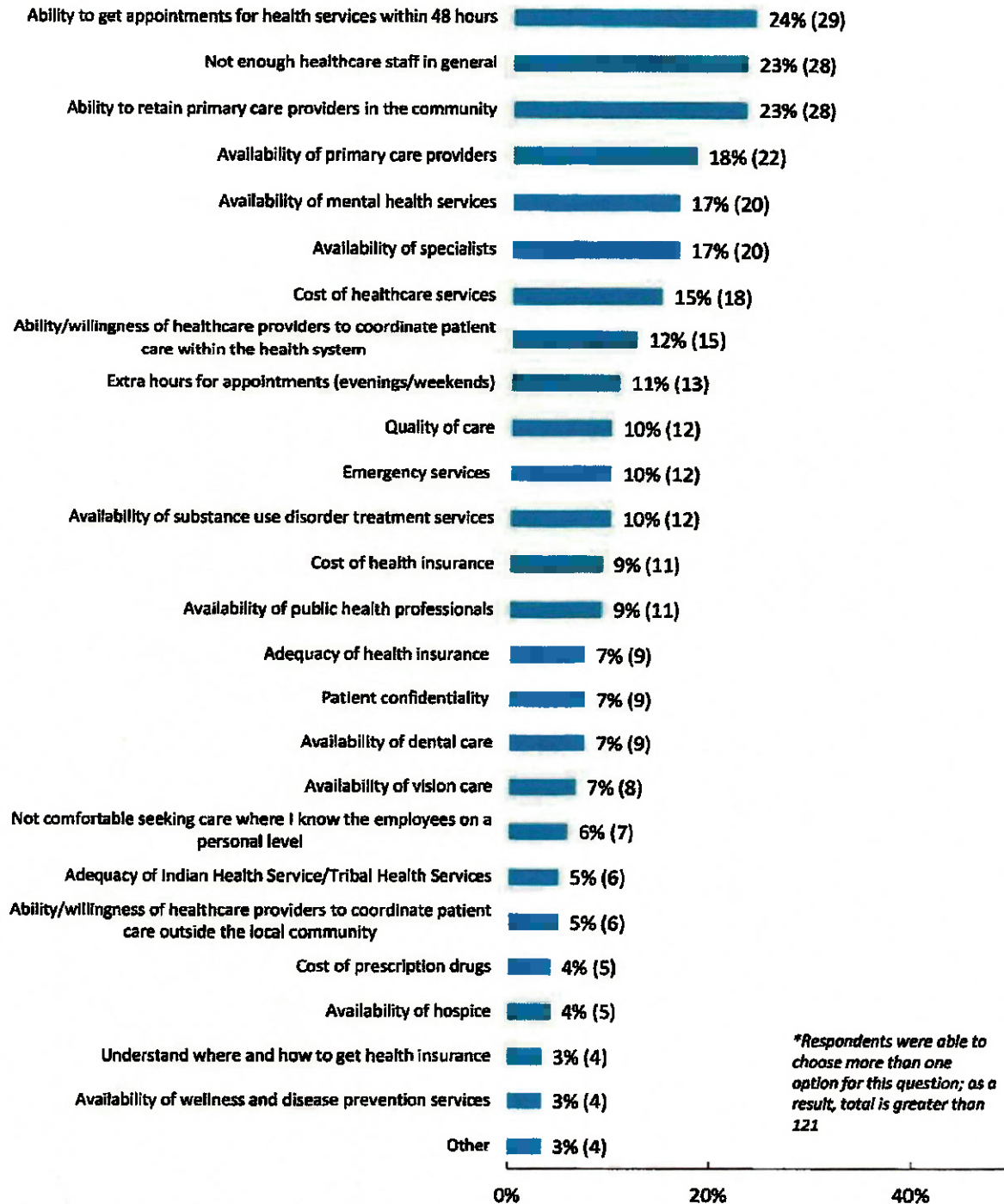
The hospital has recently expanded the ability to provide visiting nurse services.

Other Needs Identified in the CHNA but Not Addressed in this Plan

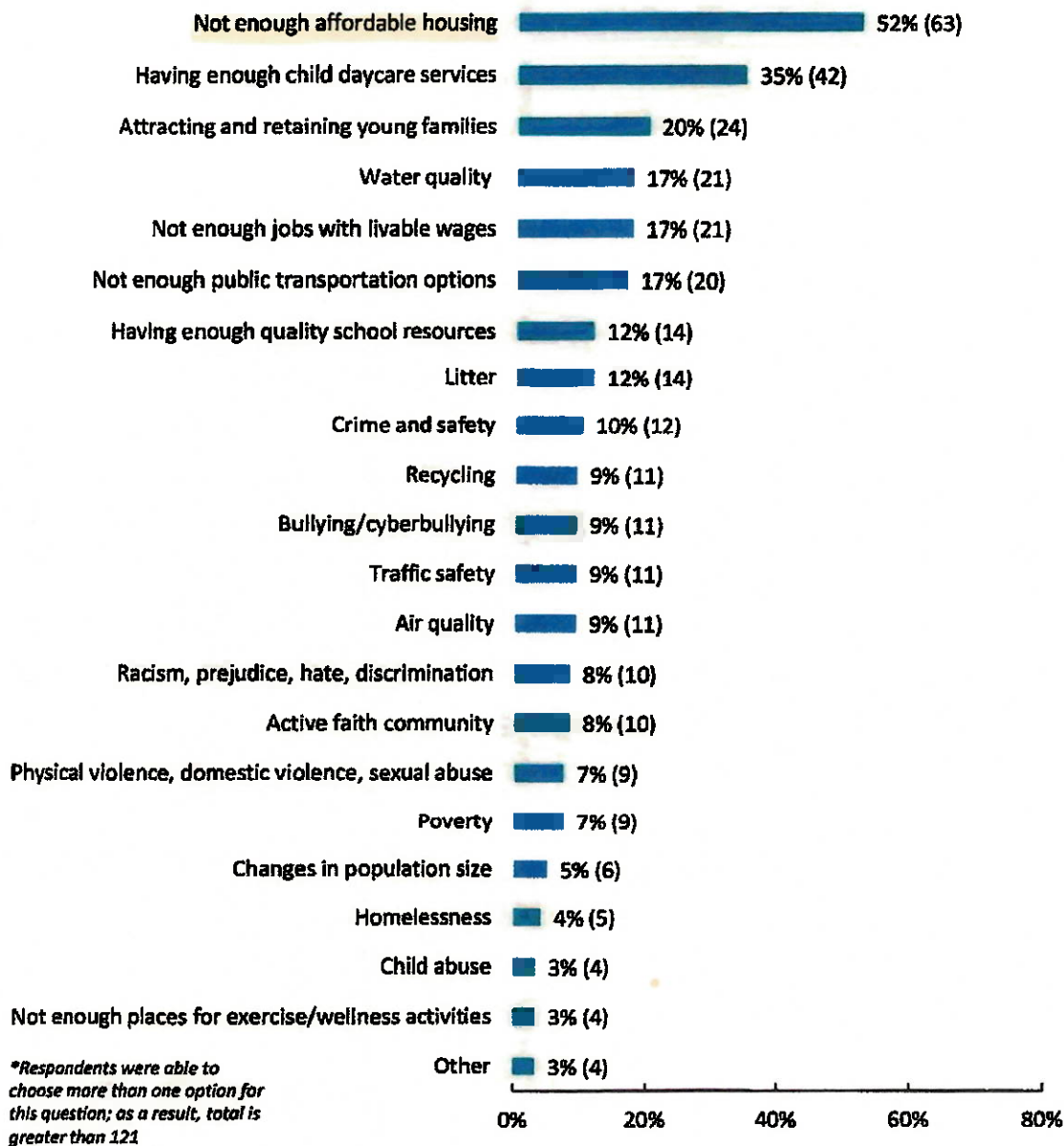
Each of the health needs listed below is important and is being addressed by programs and initiatives operated by the hospital, other organizations within the hospital system, and other community partners of the hospital. However, the hospital will not address the following health needs identified in the CHNA as part of this implementation plan due to limited resources and the need to allocate significant resources to the priority health initiatives identified above.

Figure 18: Availability/Delivery of Health Services Concerns

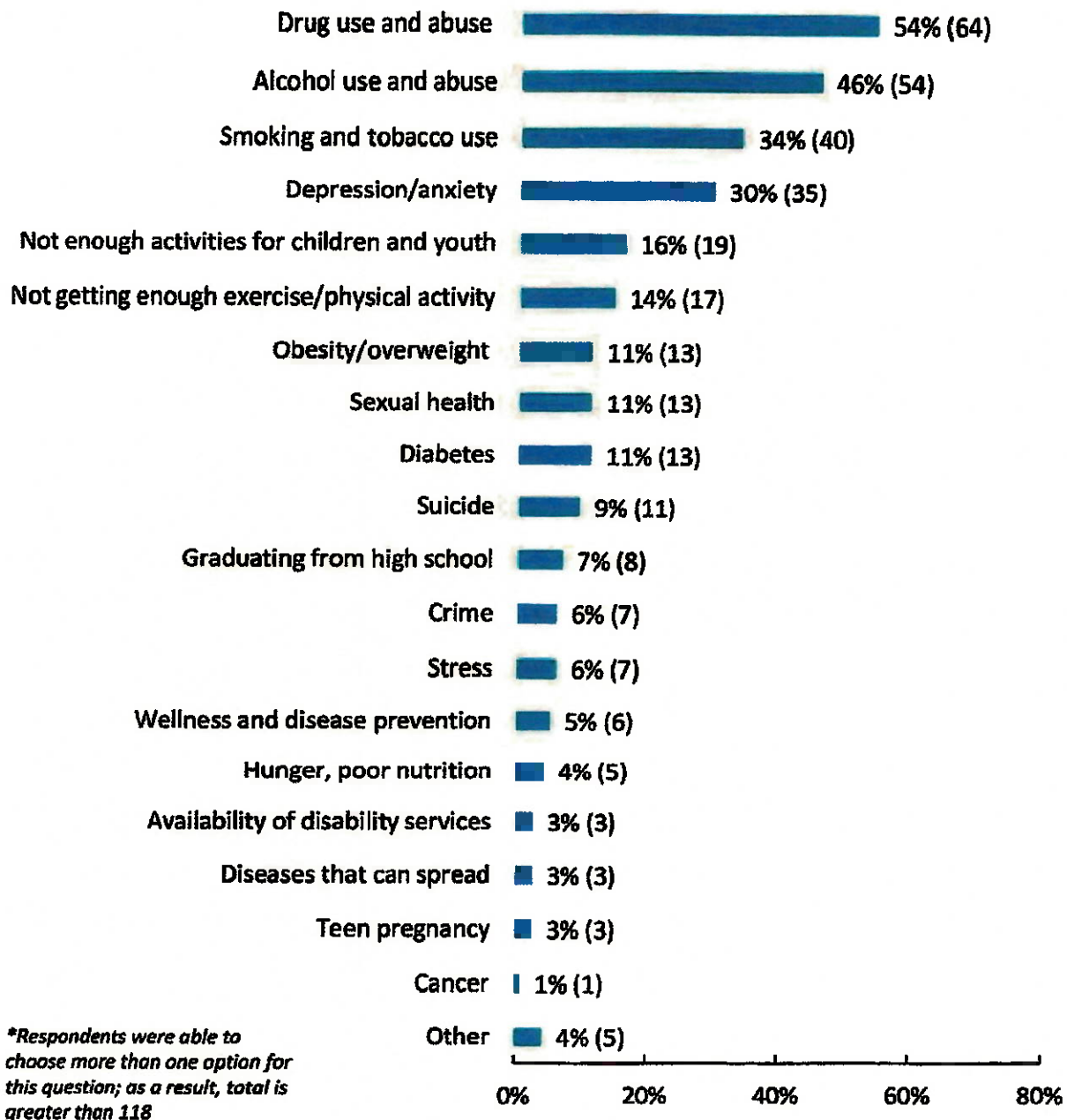
Total respondents = 121*



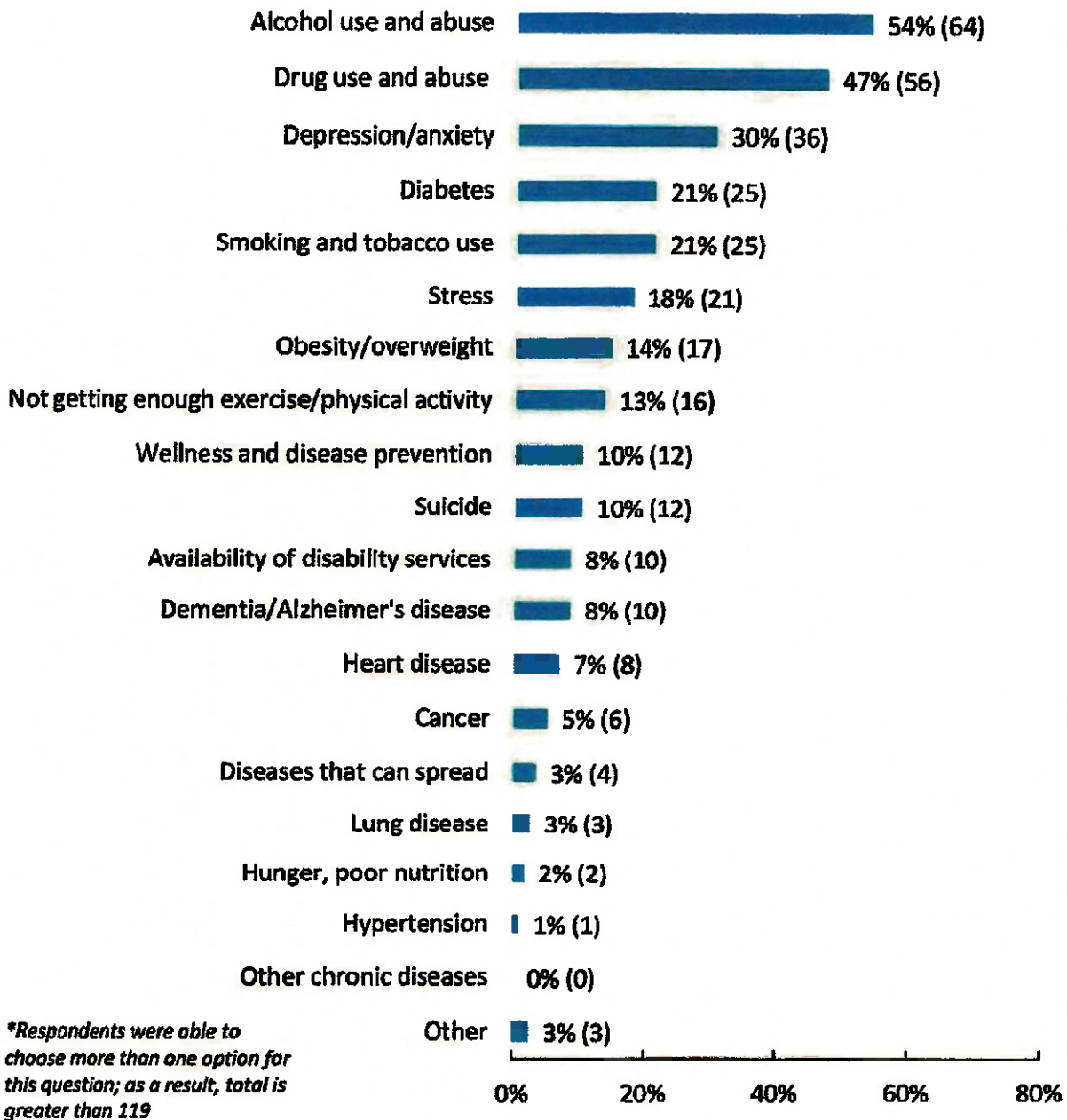
Respondents who selected "Other" identified concerns in availability and delivery of health services as notorious billing system issues, door to door checkups, and all of the above.

Figure 17: Community/Environmental Health Concerns**Total respondents = 121***

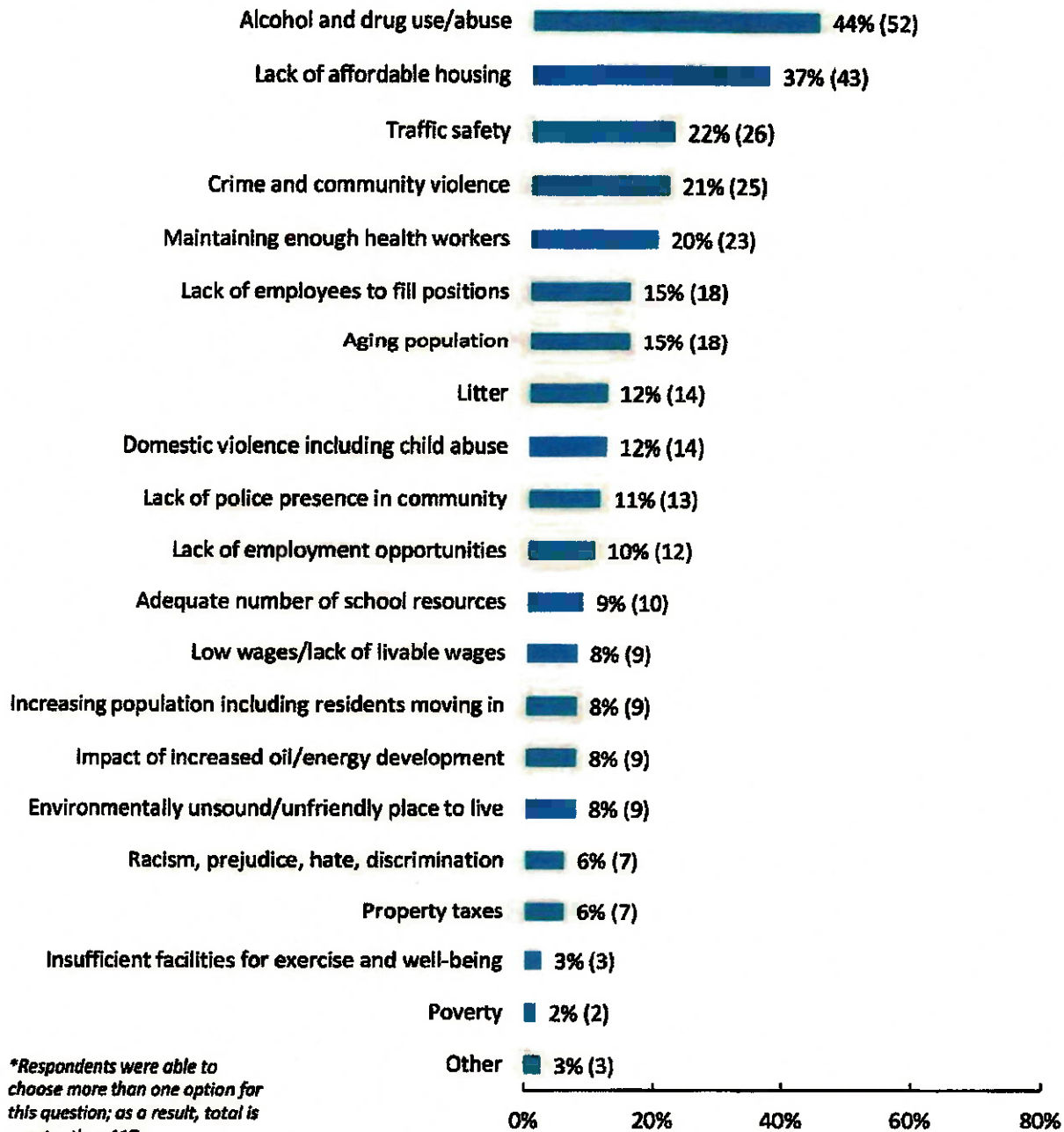
In the "Other" category for community and environmental health concerns, the following were listed: overreach of government, not enough places to shop for goods, drugs, and all of the above.

Figure 19: Youth Population Health Concerns**Total respondents = 118***

Listed in the "Other" category for youth population concerns were use of energy drinks and all of the above.

Figure 20: Adult Population Concerns**Total respondents = 119***

COVID-19 and all of the above were indicated in the "Other" category for adult population concerns.

Figure 22: Concerns about Impacts of Oil Development**Total respondents = 117***

In the "Other" category, the concerns listed were all of the above.

In an open-ended question, respondents were asked what single issue they feel is the biggest challenge, facing their community. Two categories emerged above all others as the top concerns:

1. Affordable housing
2. Drug/alcohol/substance abuse

Other biggest challenges that were identified were clean water and air, high rent costs for businesses, distance to larger food markets, inadequate healthcare, lack of affordable childcare, lack of livable wages, lack of support for elders, not enough activities for the youth, lack of places to buy healthy food, oil companies, year-round gym opportunities with hours outside normal business hours for those who work, COVID-19 vaccine refusal, racism/prejudice/discrimination, and the school system.

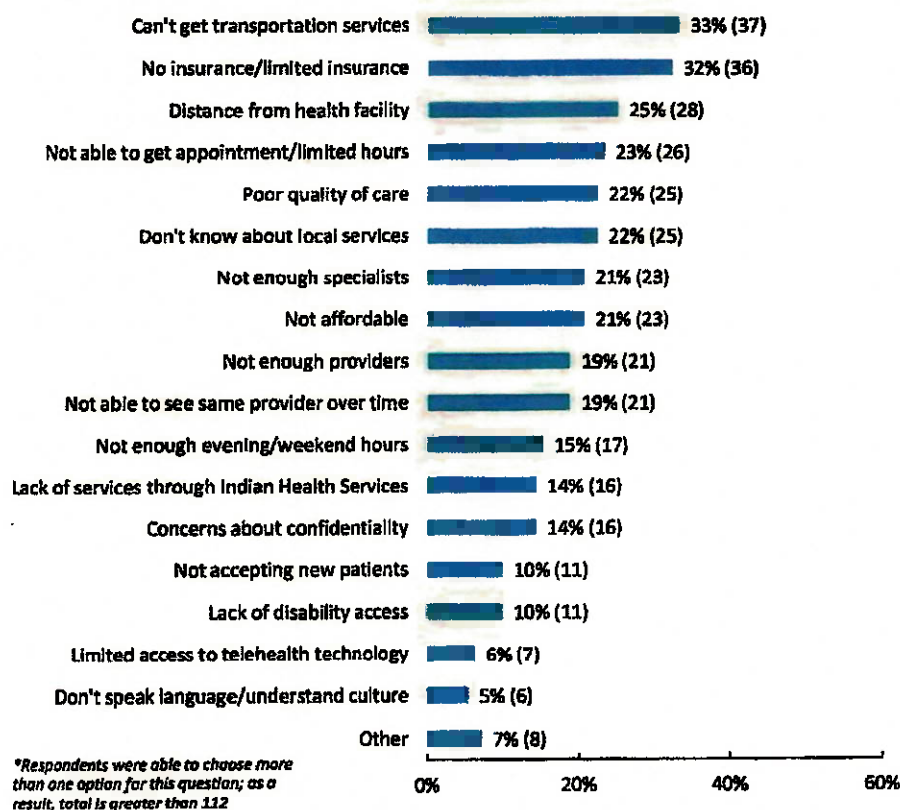
Delivery of Healthcare

The survey asked residents what they see as barriers that prevent them or other community residents from receiving healthcare. The most prevalent barrier, perceived by residents, was can't get transportation services (N=37), with the next highest being no insurance/limited insurance (N=36). After these items, the next most commonly identified barriers were distance from health facility (N=28), not able to get appointment/limited hours (N=26), poor quality of care (N=25), and don't know about local services (N=25). The majority of concerns indicated in the "Other" category were insurance issues, cannot get through on phones, poor bedside manners by current staff, poor billing system, and no trust in the hospital.

Figure 23 illustrates these results.

Figure 23: Perceptions About Barriers to Care

Total respondents = 112*



Considering a variety of healthcare services offered by Upper Missouri District Health Unit (UMDHU), respondents were asked to indicate what, if any, services they or a family member have used at UMDHU (See Figure 24).