Financial Assistance

McKenzie Health is committed to ensuring our patients get the hospital care they need regardless of ability to pay for that care. Providing health care to those who cannot afford to pay is part of our mission and state law requires hospitals to provide free and discounted care to eligible patients. You may qualify for free or discounted care based on family size and income, even if you have health insurance.

If you think you may have trouble paying for your health care, please talk with us. When possible, we encourage you to ask for financial help before receiving medical treatment.

What Is Covered? For emergency and other appropriate hospital-based services at McKenzie Health, we provide free care, financial assistance, or charity care to eligible patients on a sliding fee scale.

How to Apply: Any patient may apply for financial assistance/charity care by applying and providing supporting documentation. If you have questions, need help, or would like to receive an application form or more information, please contact us:

- When you are checking in or checking out of the hospital.
- By telephone: 701-444-8606 or 701-444-8726
- On our website at**: mckenziehealth.com**
- In person or by mail: 709 4TH Ave NE, Watford City, ND 58854

If English is Not Your First Language: Translated Spanish versions are available upon request.

Other Assistance: *ND NAVIGATORS*

Coverage Assistance: You may be eligible for other government and community programs, i.e., Medicaid/Healthcare marketplace plans, can help cover your medical bills. Our ND Navigators partner can help you apply for these programs.

Uninsured Discounts: We offer a discount for patients who do not have health insurance coverage. Please contact our financial team at 701-444-8606 or 701-444-8726 for more information.

Payment Plans: Balances for amounts owed by you are due within 36 weeks. Payments can be made by credit card, cash, check, or online. If you need a payment plan, please call the above numbers.

Emergency Care: McKenzie Health has a dedicated emergency department and provides care for emergency medical conditions (as defined by the Emergency Medical Treatment and Labor Act [EMTLA]) without discrimination consistent with available capabilities, without regard to whether a patient can pay or is eligible for financial assistance.

Thank you for trusting us with your care.